



INTERNATIONAL RETURNS FORM

Thank you for shopping at i dare to be.

We do hope you are pleased with your item. If for any reason you need to return the item to us, please complete the form below. We also ask that you contact us to advise that you intend to return an item, emailing us with these details is fine. Full terms and conditions of our returns policy can be found on our website. Please return your parcel to the address below.

Order no.:		Customer Name:	
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Please fill in the table below with details of the item(s) returned:

Product code	Colour	Size	Qty	Reason code

Return reason codes:

1	Faulty	5	Too short	9	Did not like fabric
2	Too large	6	Ordered more than one size (for fit)	10	Not what I wanted when received
3	Too small	7	Incorrect item received	11	Arrived too late
4	Too long	8	Did not like colour		



I DARE TO BE RETURNS, ARTISTRY LTD
BOUNDARY ROAD STABLES
BOUNDARY ROAD
TAPLOW, SOUTH BUCKS SL6 0EZ
UNITED KINGDOM

**(RETURN ITEMS ORIGINATING FROM WITHIN THE UK
RETURNED FOR REFUND)**

FOR YOUR ATTENTION: INTERNATIONAL RETURNS PROCEDURE

Your parcel must be packaged with a clear statement on the outside of the parcel stating "GOODS RETURNED FOR CREDIT ORIGINATING FROM WITHIN THE UK".

The tear off slip on the return form you received in your parcel can be used for this as the wording is already printed.

You must also ensure the "returns" box is ticked on the declaration you will complete with your carrier, and that an original invoice along with your return form are included inside your return parcel.

Any failure to do this may result in import duties and taxes being applied to your parcel by UK inbound customs and excise. If this occurs, then we reserve the right to deduct this value from the amount of any refund which may be due.

Important:

Due to the Tax and Duty charging process of some carriers, any parcel returned to us from outside of the UK via an international courier service (FedEx, DHL, UPS, DPD etc), will incur a waiting period of 30 days from date of delivery to us before any refund due can be actioned. This is to ensure that return parcels have fully cleared UK import and no further costs are applicable.

Alternatively you can opt to choose for Duties and Taxes payable by Exporter when you book your carrier shipment which means any taxes that become due will be charged directly to yourself by the carrier. This option negates the waiting period for refund processing.

This does not apply to parcels sent via Airmail services through your countries registered postal service as clearance is completed before the parcel is delivered to our return address.
The cost of returning the item to us is the buyers responsibility.

Specified Returns Address: i dare to be returns, Artistry Limited, Boundary Road Stables, Boundary Road, Taplow, South Buckinghamshire, SL6 0EZ, United Kingdom

You are entitled to a refund if you post your item back in perfect and resalable condition with all labels and tags attached within 14 days of receipt. You may post your return on an economy service but please ensure that you keep any tracking numbers for future reference. Please complete the enclosed return form and place securely inside your return parcel.

If you choose to return any products to us, we will not be responsible for any loss or damage to them in transit and, for this reason, we recommend that you use a recorded delivery service. If returned products are lost or damaged in transit, we reserve the right to charge you (or not to refund any amounts attributable to) such loss or damage.